Telstra T50

3G Mobile Phone

User Manual

PC Software Requirements

Join Me PC Software included supports Microsoft Windows 7, Vista (32 and 64 bit), XP with Service Pack 2 & 3. A limited version of Join Me is supplied that supports MAC OS 10.5, 10.6.

ZTE cannot guarantee that third party hardware or software is compatible with this product.

Warnings and Safety Notices

Please read all the safety notices before using this device.

Do not use the phone near fuel or chemicals or in any prescribed area such as service stations and refineries.

Do not transport or store flammable gas, liquid or explosives in the same compartment of your vehicle as your mobile phone and accessories.

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ZTE shall not be liable for any loss of profits or indirect, special, incidental or consequential damages resulting from or arising out of or in connection with using this product, whether or not ZTE had been

advised, knew or should have known the possibility of such damages. The user should refer to the enclosed warranty card for full warranty and service information.

RF Safety Information

The handset has an internal antenna located at the top of the phone. For optimum performance with minimum power consumption do not cover the antenna area with your hand. Hold the handset between thumb and finger in the middle of the device. Covering the antenna affects call quality, may cause the handset to operate at higher power level than needed, and may shorten talk and idle times.

Radio Frequency Energy

The handset is a low-power radio transmitter and receiver. When switched on it intermittently transmits radio frequency (RF) energy (radio waves). The transmit power level is optimized for best performance and automatically reduces when there is good quality reception. Maximum power is only used at the edge of network coverage so under most circumstances the power output is very low. Under poor network conditions the phone transmits at a higher power, may get hot and have a significantly shorter battery life.

Declaration of Conformity - SAR (Specific Absorption Rate)

We declare that the product(s) detailed in this manual, and in combination with our accessories, conform with the essential requirements of The Radio Communications Standard (Electro-magnetic Radiation Human Exposure) 2003 and the Australian Communications and Media Authority Section 376 of the Telecommunications Act 1997. The highest value SAR recorded for this device is **1.23 W/Kg.**

N14945

Product Safety Information

	Please read all instructions before use		This device may produce bright or flashing lights
	Do not use while driving		Do not dispose of in fire
	Do not use while re-fuelling		Avoid contact with magnetic media
	Small parts may be a choking hazard		Avoid Extreme Temperatures
	This device may produce loud sounds		Avoid any contact with liquid, keep it dry
	Keep away from pacemakers and other personal medical devices		Switch off in explosive environments
	Obey warning signs in hospitals and medical facilities		Do not attempt to disassemble
	Switch off when flying		Do not rely on this device for emergency communications

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Handset Overview

Keys Overview	Function
Call Key	Press to answer a call Press to make a call
Power / End Key	Hold down to power handset On or Off Press to End a call. Press to Reject a call
Left Soft Key	Press to perform the functions displayed at the bottom left of the handset screen, generally this is for Options.
Right Soft Key- Back	Press the Right Soft Key or press Back on the screen to go back 1 step in each menu.
Menu Key	Press to open the Main Menu
Tasks Key	Press to see the current running tasks
Directional Keys	Use to navigate Up, Down Left, Right. Press the centre key for OK
Camera Key	Hold down to activate the camera. Press to activate the shutter or start and stop a video
Backspace Key	Press to delete text, backspace.
Volume Keys	Use to control the volume Up and Down

Information Bar Icons

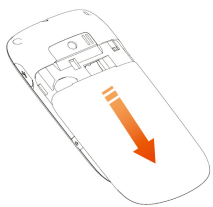
	Signal Strength		Battery Level Indicator
	GSM Signal Strength		Alarm is set
	EDGE Signal Strength		Missed Call
	New SMS Message		Bluetooth ON
	New E-mail		Bluetooth Headset paired
	New MMS Message		Silent Mode
	New Wap Push Message		Vibrate mode enabled
	Upcoming Calendar event		Call Forward is Active
	microSD™ card inserted		Data channel active (PDP)
	Headset Mode		Roaming

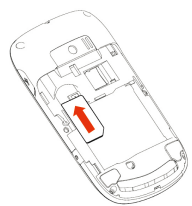
1 Getting Started

1.1 Insert the (U)SIM Card

The **(U)SIM card** (UMTS Subscriber Interface Module) is the small plastic smart-card with gold contacts. It holds account and contact information and can be used to store text messages. It can be moved between different phones if required.

- The (U)SIM card must be inserted before use.
- Insert the (U)SIM card with the **gold contacts** facing **down** and the bevelled edge on the bottom left as shown. Carefully slide it into the housing observing the correct orientation.

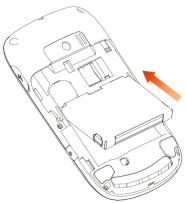




If your handset displays:	
Enter Handset unlock code	The default code is 0000
Enter (U)SIM PIN Code	Enter the PIN supplied with your (U)SIM card
No (U)SIM detected	Check the (U)SIM is inserted correctly.
Enter PUK code	Contact your Service Provider

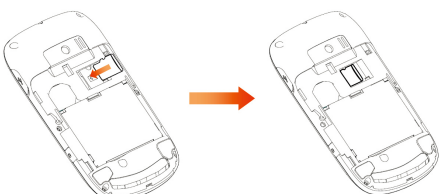
1.2 Insert the battery

1. Insert the battery as shown with the contacts located against the gold springs.
2. Press the battery down flush into the case.



3. Line the battery cover up correctly and press gently to close the case.

1.3 Insert a microSD™ memory card (optional)



1.4 Switch the phone On or Off

Press and hold the red key for **two seconds** to switch the phone **ON** or **OFF.**

Enter (U)SIM PIN code – supplied with your (U)SIM card.

The **start up** screen below is referred to throughout the manual as the **Home Screen:**

The Home Screen:

1.5 How to Lock / unlock the screen

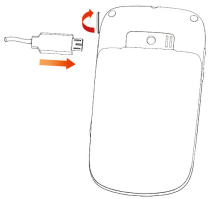
Unlock / Lock the screen: Slide the key into the lock to unlock. Hold the Space key to lock.

Auto keylock: Menu > Settings > Screen > Keylock

1.6 How to set the time and date

The time and date is set automatically from the network. It takes a few seconds to update when the phone is first switched on. Select **12** or **24 hr** format in the **Network Time** menu. To manually set the time it is necessary to switch **Network Time off: Menu > Settings > Phone >Time and Date > Automatic Time Update - Off** then set the time and date manually.

1.7 How to connect the charger



- Only use the AC charger and USB lead supplied. Insert the charger lead **carefully.**
- Check the plug and socket are aligned correctly.
- Do NOT use excessive force which may damage the USB port.
- Be careful to avoid tripping or pulling on the lead whilst it is plugged in.
- Physical damage to the USB port is NOT covered by warranty.
- The phone can also be charged by connecting it to a computer using the USB lead supplied.
- A sound is played when the charger or USB cable is plugged in.
- The phone can be charged in the ON or OFF state: When switched OFF "Charging" is displayed. When switched ON the battery icon animates until fully charged.
- If the phone is off after charging long press the red key to switch it on.
- Avoid high temperatures and direct sunlight. The battery will not charge when over 45°C

1.8 Tips to maximize battery life

- Do not leave the battery in a discharged state. Charge the battery promptly when flat.
- Keep your handset and battery cool. High temperatures degrade the battery more quickly.
- **Normal charge time is 3-4 hours**. Do not leave on charge for more than 24hrs.
- After 2-3 charge / discharge cycles the battery life will improve. From then on use top up charging to recharge frequently and always charge promptly when flat.
- When not using the phone for long periods charge to approx 40% and remove the battery.
- With **poor network conditions** (less than 2 bars) **battery life is reduced.**
- Turn off Bluetooth when not in use and limit multimedia functions to extend battery life.

1.9 How to make a voice call

- Enter the number on the keypad and press the green key to make the call.
- Press **Speaker** on the screen to activate Handsfree mode
- Press the red key to end the call.

1.10 How to answer an incoming call

- Press the green key to answer the call. Press **Speaker** for Handsfree mode.
- Press the red key or **Reject** to end the call.

If **Voicemail** is active pressing **Reject** forwards the call to **Voicemail.**

1.11 How to send a Text Message (SMS)

- Press the Messaging icon for **Messages**
- Press **OK** for **New message.**
- Enter the phone number directly or press **OK** to select from **Contacts** or **Recent Calls**
- Select the **Contact(s)** using the checkbox on the right, & press **Done.**
- Press the **Down Arrow ▼ once** to move the cursor into the text field
- Type the message using the letter keys on the keypad
- Press **Send** to send the message.

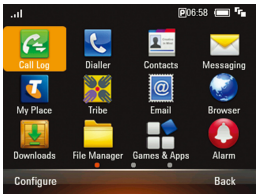
1.12 Call Features Summary

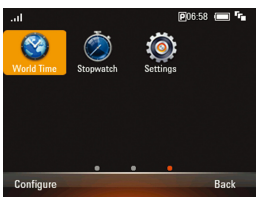
Check the table below to quickly find the Call Feature you require:

Function	Description	Menu Selection
Call a Contact	Access your Contacts list and dial directly from your chosen Contact. Press letter keys to search.	Down arrow key > Scroll up or down to chose a Contact > Call Key .
Call Barring	Restrict various categories of incoming or outgoing calls.	Menu > Settings > Call > Call Barring
Call Forwarding	Divert incoming calls to another number.	Menu > Settings > Call > Call Forwarding
Call Waiting	If you are already on the phone you hear pips to indicate another incoming call. Press Options to switch between the two callers.	Menu > Settings > Call > Call waiting
Last number redial	Press the Green Call Key to bring up the Call History list. Press again to dial the first number in the list.	Call Key > Call Key
Send my number	Show or hide your number when making calls.	Menu > Settings > Call > Send My Number

Function	Description	Menu Selection
Set Speed Dial	Set your Contacts to be called directly from the home screen. Long-press the number to dial.	Down arrow key > Options > Scroll down > Speed Dial
Speakerphone	Use hands-free or in loud speaker mode.	During a call (or call set-up) press the Speaker button
Speed Dial Call	Press and hold the corresponding key on the number pad to quickly call a Speed Dial Contact.	From the home screen press and hold a number key.
Voice Call	Enter the number on the keypad and press the Green Call key.	Enter the number, press the Green Call key Press to End the call
Volume	Use the Up and Down volume keys to adjust the volume during a call.	During a call press the volume keys to adjust the earpiece volume.

1.13 Main Menu Quick Guide





- Press **Configure** to Add or Remove some of the default icons
- Swipe the screen to quickly flip between pages
- Press and hold icons to reposition them on the screen
- Go to **Settings** for all your phone customisation settings

1.14 Setting up your Desktop

Personalise your desktop pages to your own requirements by adding shortcuts, pictures etc.

Tools Accessories Home Screen Contacts Gallery

1. Tools and Applications

Press the button to add or remove shortcuts for your favourite tools and applications:

Bluetooth	Call Log	Browser
FM Radio	Voice Recorder	Notepad
Calendar	File Manager	Converter
Messaging	Music Player	Settings
Alarm	Video Player	

2. Accessories

Press the button to add or remove accessories:

FM Radio	Calendar	Wallpapers
Music Player	Sports widget	

Drag the widget onto the screen to place a new item.
Drag the widget from the screen to the widget bar to remove the item

3. Home Screen

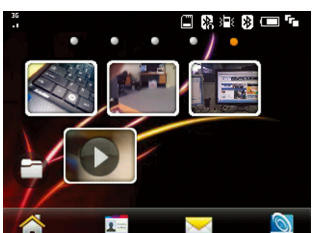
The home screen displays useful information such as time, date and network connectivity. The following buttons are available from all desktop screens:

	Main Menu
	Contacts
	Messages
	BigPond homepage

4. Contacts

Press the button to add Contacts to your desktop.
Tap the Contact to access Call or Message options.
Hold the Contact and drag to trash to erase.

5. Gallery



Press the button to add Pictures and Videos to your Gallery page.
Tap the thumbnail to see a larger version of the picture or to play the video.
Hold the icon and drag to trash to erase.

2 Contacts

There are some numbers that you may want to call again and again so it makes sense to add these to your Contacts. You can then access these numbers quickly and easily and add special features such as Speed Dialling a dedicated Ringtone and Photo.

Function	Description	Menu Selection
Add a Contact from a received call	Access your All Calls list and create a new Contact from an incoming call record	Press the Call Key > Select the call record > Press OK or tap the call record > tap Save
Add a Contact from an SMS	Go to your Inbox and select the required SMS. Select 'Use phone number' from the Options menu	Tap Messages > Phone Inbox > OK to view the SMS > Options > Use Phone number > Select > Save
Copy Contacts from a (U)SIM card	Insert the (U)SIM card. Copy Contacts from the (U)SIM into the handset.	Press the Down Arrow ▼ for Contacts > Options > Copy Contact > SIM Card -> Phone > Select > Done
Delete a single Contact	Select the Contact then press it to see more options.	Contacts > Choose your Contact > OK > Delete
Delete multiple Contacts	Go to Contacts and select Options	Contacts > Options > Delete Contact > Select > Done

Function	Description	Menu Selection
Enter a new Contact	Enter the number on the keypad and press Save	Number Entry > Save Follow the prompts to create a new contact
Insert a Pause while dialling	'P' inserts a 3 seconds delay. Used to dial internal extension numbers or for phone banking type applications.	When dialling manually press the P key for Pause. 'P' can also be saved in Contact numbers.
Search your Contacts	Search Contacts to find a particular person. Scroll or use the letter keys.	Contacts > Scroll down or press letter keys to search
Set a unique Ringtone or image to a Contact	Add a dedicated image and a ringtone to a Contact. The Contact must be stored in the handset memory (see Copy Contacts from (U)SIM above)	Contacts > Press OK or tap the Contact (stored on the handset) > Edit >Add Avatar (or Add Other > Add Voice Call Ringtone) > capture (or Record) or select from File Manager > Done

Contacts stored on the (U)SIM card are limited to 2 or 3 numbers and 1 Email address depending on the type of (U)SIM card used.

3 Messages and Emails

3.1 How to send a Text Message (SMS) or Multimedia Message (MMS)

Press the messages icon > New Message or **Menu > Messaging > New message.**

- Press the **OK Key** to **Add** a number from **Contacts** or **Recent Calls.**
- Press the right arrow to move into the number entry field to enter the number manually.
- Press the **Down Arrow** to move into the text field.
- The **default text mode** is **Abc** indicated by **Abc** in the top left corner of the display.
- Type your message using the QWERTY keypad. Press backspace ← to delete characters.
- Press the **key** to select text modes **En (Predictive text), ABC, 123** or **Abc.**
- Press **Alt** to select the red symbols on the keys. Press **Sym** to access more symbols.
- The handset remembers your last setting.
- When completed press **Send.**
- Sent messages will be saved in the Sent box.
- If the message fails to send it is saved in the Outbox.
- If you exit without sending you can save the message to Drafts.
- Press **Options > Insert File** or **Insert Media** to add a picture or audio file to send as an MMS.

3.2 How to view a received Text Message (SMS)

- The **envelope icon** on the **information bar** indicates a new SMS message. The **message alert tone** and **vibrate** activate depending on the current **profile** setting. Press **OK** to view.
- The envelope icon will clear once all unread messages have been viewed.
- Navigate to the Inbox (**Messages > Phone Inbox > OK**) to view received messages. Scroll to the desired message and press **OK** to **View.**

3.3 How to receive a Multimedia Message (MMS)

Press for **Messaging > Phone Inbox**

- When **receiving** an **MMS** you get a standard **message alert.** Press **OK** to **View**
- The attachment is automatically downloaded with the message
- Touch the attachment on screen to save a copy to your handset.

3.4 Special Characters and SMS Message Length

Press **Alt** to select the red characters on the screen. **Press Sym** to access more special characters.

Number of characters left (SMS message count)

SMS length	If your text message exceeds 160 characters or 70 Unicode characters then you will get charged for multiple SMS messages.
...	This symbol is not part of the SMS character set. Each time this symbol is used the **entire** message is converted to Unicode. The maximum number of Unicode characters per SMS is 70.

3.5 WAP Push Messages

Messaging > Settings > MMS Settings > Receive PUSH Message.

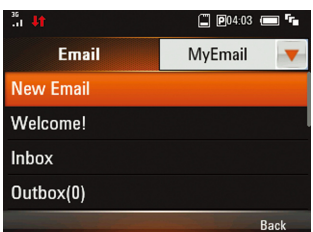
A WAP push message is a formatted SMS that displays a message to the user, giving the option of connecting directly to a website using the browser.

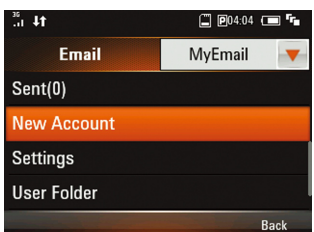
- WAP Push Messages are indicated by the icon on the main display.
- Use the Browser to view Push Messages. Switch to Off to disable Push Messages.

3.6 Set up your Email

Menu > Email

The **default** Email **client** is configured for Telstra. Go to Welcome! to subscribe to this service. If you do not subscribe to the Telstra My Email service then select New Account to configure your own Email service. See 'How to set up a new Email account' for more details.





3.7 How to set up a new Email account

Create a new account for alternate Email providers:

Menu > Email > New Account

Complete the required fields for your Email service provider:

Account Name	Eg. My ISP
Email address	username@isp.com
Password	xxxxxx
Server Type	POP3 or IMAP4

Tips

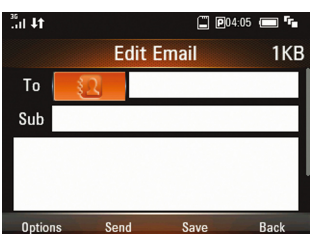
- Consult your Email service provider for Server Type details.
- POP or IMAP also needs to be enabled on your internet based Email service provider.

3.8 How to send an Email

Send a new Email

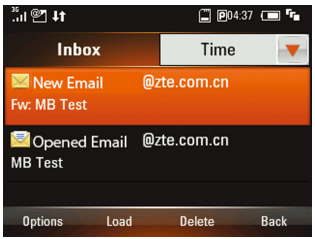
Menu > Email > New Email

- Enter the address eg. username@domain.com
- Press the **down arrow ▼** to access the Subject Field
- Press the **down arrow▼** to enter the Text Field
- Press the **down arrow ▼**to add attachments
- When you are finished press **Send.**



3.9 How to receive an Email

Menu > Email > Inbox > Load



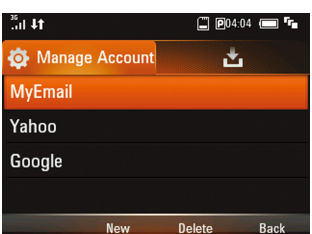
The **default** Email **client** is configured for Telstra. Go to Welcome! to subscribe to this service. If you do not subscribe to the Telstra My Email service then you need to configure you own email account. See 'How to set up a new Email account'.

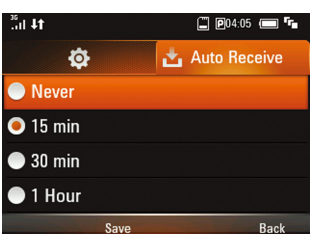
New Emails and Opened Emails are indicated by the icons shown in the adjacent image.

3.10 Set Auto Receive options for Email

Set Auto Receive to automatically notify you of new Emails:

Menu > Email > Settings > Select the tab on the right for Auto Receive options:





4 Handset Features & Applications

Function	Description	Menu Selection
Alarms	Set and edit Alarms	Menu > Alarm > New
Back Function	Press the Back button on screen	Press Back on any screen
Backlighting	Set the backlighting duration	Menu > Settings > Screen > Backlight duration
Brightness	Change the display brightness	Menu > Settings > Screen > Brightness
Bluetooth	Switch on, Search and Connect to compatible devices nearby. Used for File transfer, wireless headsets and car kits	Menu > Bluetooth > On Select Visibility On to show on other devices. Use Find devices to search.
Calculator	Apply basic maths calculations	Menu > Calculator
Calendar	View and set calendar events	Menu > Calendar > New
Call Logs	View all your incoming and outgoing calls history	Menu > Call Log **Shortcut:** Press the Call Key
Camera	Use the Camera	Menu > Camera
CTM	Cellular Text Modem used to connect to a TTY device.	Menu > Settings > Phone > CTM
Currency & Units Conversion	Access the Currency and Units Converter function	Menu > Converter
Delete Text	Press the Backspace key ←	Backspace to delete in text modes. ←

Function	Description	Menu Selection
File Manager	View and manage your files	Menu > File Manager
FM Radio	The FM radio requires headset	Menu > FM Radio
Games & Apps	Access Games & Apps	Menu > Games & Apps
Greeting	Displayed during start up	Menu > Settings > Screen > Greeting
Idle Greeting	Displayed on the Home Screen	Menu > Settings > Screen > Idle Greeting
Keylock	Set timer to lock the keypad	Menu > Settings > Screen > Keylock
Keypad Light	Set the Keypad Backlighting	Menu > Settings > Screen > Keyboard Light
Keytones	Select the keypad sound, tones or spoken keys.	Menu > Settings > Profiles > Edit > Keytones
Phone Password	Switch on the Phone Password to protect the Handset.	Menu > Settings > Security > Activate Security Codes > Handset lock code
Meeting Mode	Quickly engage Meeting mode.	Long Press the Symbol Key
Message Tone	Change the incoming message tone.	Menu > Settings > Profiles > Edit > Message Tone
My Audio	Play your audio files.	Menu > Music Player
PC Connection	Select USB for Join Me and modem functions. Select Bluetooth for dial up networking over Bluetooth.	Menu > Settings > Connect > PC Connection
PIN Code	Set your start up PIN code (This protects the (U)SIM card)	Menu > Settings > Security > Activate Security Codes > PIN Code

Function	Description	Menu Selection
Profiles	Group handset behaviours for ringing, vibrate etc.	Menu > Settings > Profiles
Restore Defaults	Restore your phone to factory default settings	Menu > Settings > Phone > Restore Default Settings
Ringtone	Change the incoming ring	Menu > Settings > Profiles > Edit > Voice Call Ringtone
Silent mode	Silence the incoming ring and all other sounds.	Menu > Settings > Profiles > Silent
Slide Show	View pictures as a slide show.	Menu > Picture Viewer > Slideshow
Speakerphone	Use hands-free or loud speaker mode.	During a call (or call set-up) press the Speaker button on screen.
Stopwatch	Activate the Stopwatch timer.	Menu > Stopwatch
Timer	Activate the Countdown Timer.	Menu > Stopwatch > Timer
Vibrate Mode	Switch on vibrate mode.	Menu > Settings > Profiles > Edit > Alert Type
Video Camera	Use the Video Camera.	Menu > Camera > Mode > Video
View Pictures	View your photos.	Menu > Picture Viewer
View Videos	View your videos.	Menu > Video Player
Voice Recorder	Record voice memos.	Menu > Voice Recorder
Wallpaper	Set your background image.	Menu > Settings > Screen > Wallpaper
World Time	Access the World Time function.	Menu > World Time > Settings to add

5 Advanced Features

5.1 Using the Camera and Video Camera

Select **Menu > Camera**. Tap the screen to select between **Camera** and **Video** mode.

Common Camera and Video camera Settings

B/C – Brightness and Contrast	Use the slider controls on screen
Cam – Camera	Select the Front or Back camera
WB – White Balance	Adjust white balance for daylight or indoors
Effect	Normal, Sepia, or Black and White

More Camera Settings

Shutter Sound	Select different shutter sounds
Storage Location	Select the Phone or microSD (if fitted)
S – Size	Change the resolution up to 1600 x 1200 for highest resolution
Q – Quality	Select High, Medium or Low
Night mode	Select on for increased dark sensitivity.

More Video Camera Settings

Record (Audio)	Select Yes to record Audio
Storage Location	Select the Phone or microSD (if fitted)
Format	Select from 3GP or MP4 formats
Q – Quality	Select High, Medium or Low
Disturb	Select No to prevent an alarm interrupting a video. Select Yes to allow the alarm to interrupt a video.

5.2 Join Me PC and MAC Connection Suite

Join Me is used to connect your phone to a computer. Once installed Join Me is used to manage contacts, messages and calendar functions. It is also used to connect to the internet and transfer music / picture files.

- Please connect your handset to your computer using the USB lead supplied.
- Browse to the CD drive Join Me and double click 'Autorun.exe'.
- The software is **only** compatible with Windows 7, Vista, XP and MAC OS (10.5,10.6) and above.
- The software may not run in all environments, or in conjunction with other software
- Multi-boot systems are not supported
- The software should be installed and run with the Administrator login
- Please read the Join Me Help file from within the application, or see our web site FAQ's at http://www.zte.com.au for more support.
- Multiple day repeated events are not supported by the handset or by Join Me.
- A maximum of 500 calendar events are supported on the handset and Join Me.
- Calendar functions can only be synchronised in day view or list view mode.
- Contacts stored on your computer can be imported using the import from Outlook function.

6 Troubleshooting, Technical and Warranty Information

6.1 Troubleshooting and FAQ's

Please check the manual thoroughly before contacting your service provider.

Symptom	Solution
No incoming ring or alarm tone	Check the ring tone and ring volume settings under Profiles. Check the handset is not muted (press the Volume Up key)
(No) keytones when pressing keys	Check the key tone settings in the current profile. Menu > Settings > Profiles > Edit > Keytones
How do I extend the incoming ring time?	This is not a handset setting. Please contact your Service Provider to extend the ringing time.
How do I change the Ringtone?	Menu > Settings > Profiles > Edit the current profile and select a new tune from the Audios directory.
A phone number cannot be dialled	Check for network coverage. Check your account is active. Check whether any call restrictions are set. Menu > Settings > Call > Call Barring.
MMS messages cannot be sent or received	Your subscription does not include data services. Check with your service provider.
How do I change to Predictive Text?	Press the key to toggle between different text modes. The handset remembers your last setting.

Symptom	Solution
I cannot connect to Join Me	**Check:** **Menu > Settings > Connect > PC Connection > USB** See the Join Me User Guide within Join Me Uninstall and re-install the software. See FAQ's at http://www.zte.com.au/ for more assistance.
My phone is slow to respond, handset storage problems	Power cycle your phone to refresh the memory. Delete old SMS messages and other content. **Restore default settings:** **Menu > Settings > Phone > Restore Default Settings > 0000**
The battery discharges quickly	Possible network coverage issue. Check the signal level. With only 1 or 2 bars, the battery has to work harder to maintain network contact. Limit multi-media and Bluetooth usage to save power. The battery may be worn out.
I cannot charge the phone	Confirm the charger is properly inserted. Remove the battery, clean the contacts and check it is inserted correctly. The battery may be worn out. **Tip:** Charge the phone using the supplied USB cable.
How do I write an SMS?	**Menu > Messages > New message** From the phone number field press the down arrow to move into the text area. Use predictive text or abc mode to type words using the keypad.
The handset switches on automatically	An alarm or calendar event switches the handset on automatically.

Symptom	Solution
The handset switches off after charging	The handset is charging in the off state. Press and hold the Red key to switch the handset ON.
My phone is not able to connect to other Bluetooth devices	**Menu > Bluetooth > On, Visibility > On.** Possible compatibility issues. Manufacturers incorporate different Bluetooth profiles. Not all functionality is supported.
The screen calibration is not accurate	Go to **Menu > Settings > Screen > Touch Screen Calibration** to recalibrate the touch screen.

6.2 Error Messages

Message	Solution
No (U)SIM detected	Check a valid (U)SIM card is inserted See Getting Started
Enter PIN code	Enter the correct PIN code supplied by your service provider
Enter PUK code	Contact your service provider to get the PUK code
Enter handset lock code	The default handset lock code is 0000
File does not exist or is in the wrong format	Check the file type is supported by the handset. On your PC or MAC, make sure the file is closed. Re-send the file using Join Me or Bluetooth transfer.
Insufficient Memory	Handset memory is full. Delete unwanted files, messages, emails & videos to create more user space.
Cannot Connect to Join Me	Check PC Device Manager and make sure the drivers are installed correctly. Re-Install the drivers manually.

6.3 Technical Parameters

Network Compatibility	3G UMTS 850, 1900, 2100 MHz with 3.6Mbps HSDPA data. 2G GSM 850, 900, 1800, 1900 MHz
Dimensions L×W×H	Approx 110mm x 61mm x 12.5mm
Weight	Approx 106g (Including standard battery)
Features	MP4 video, MP3 audio, 2MP camera with 0.3MP front facing, FM Radio, MIDP 2.0 JAVA, 2.4" 262K colour TFT resistive touch screen display with 240 x 320 pixels, MMS, Email, Calendar, Speakerphone, Voice Recorder, Bluetooth 2.1 Stereo, 3.5mm audio jack, CTM, approx 100MB internal user memory, expandable to 32GB microSD.
Battery	1000mA hours, Lithium ion (Li-ion)
Standby time*	Up to 200 hours
Talk time*	Up to 2.5hrs talk time. Video call >70 minutes
Charge time	Approximately 3-4 hours
Battery Life	Approximately 400 charge cycles
Supported Files	JPG, BMP, GIF, MP3, WAV, MID, WMA, MMF, AMR, MP4, 3GP, TXT
Bluetooth 2.1	HSP, GOEP, A2DP, FTP, PBAB

* Talk and idle times are based on ideal network conditions. The use of applications and local network conditions can reduce battery life.

6.4 Support Information

- For Warranty Service directions please consult your Service Provider or your Retailer.
- All calls for PIN number enquiries, Network problems, Web Access, Account and Billing Information, (U)SIM card registration and other general enquiries should be directed to your Service Provider.

6.5 Warranty Information

The warranty does not apply to defects or errors in the product caused by:

(a) Normal wear and tear

(b) Misuse including mishandling, physical damage, improper installation – including battery, and unauthorized disassembly of the product.

(c) Water, exposure to solvents or any other liquid damage.

(d) Any unauthorised repair or modification.

(e) Power surges, lightning, fire, flood or other natural events.

(f) Use of the product with unauthorized third party products such as generic chargers.

(g) Any other cause beyond the range of normal usage for products.

The End User shall have no right to reject, return, or receive a refund for any product under the above-mentioned situations.

Note: Consult the warranty card for full information

Safety and General Information

The handset contains delicate electronic circuitry, magnets and battery systems. You should treat it with care and pay attention to the following points:

- Handle the handset with care. Do not drop or throw the handset.
- Do not immerse in any liquid. The handset contains a liquid detection sticker and the warranty will be voided by any liquid damage.
- Do not place the handset near computer disks, credit cards, and other magnetic media. The information contained on disks or cards may be erased or damaged.
- Do not leave the handset or battery in direct sunlight or near other heat sources where temperatures could exceed 45°C.
- Keep the handset, battery, charger and other accessories away from children.
- In the unlikely event of a battery leak avoid contact with your eyes or skin. Flush with water and consult a doctor.
- Observe and obey warning signs at petrol stations, airports and hospitals.
- The operation of some medical electronic devices, such as hearing aids and pacemakers, may be affected by the handset.
- Take care not to allow metal objects such as coins or keys to come into contact with the battery terminals.
- Do not dispose of batteries in a fire.
- Do not throw used batteries into household rubbish, return them to a recycling point
- Do not connect the handset to non genuine or 3rd party chargers.
- Only use the supplied charger.
- Be careful not to pierce the battery with sharp objects and do not use damaged batteries.
- Do not disassemble or modify the battery.
- Stop using the battery if abnormal heat, odour, discolouration, deformation, or abnormal condition is detected during use, charge, or storage.
- Do not put the battery in your mouth.

- Only use original replacement batteries.
- Do not attempt to dismantle the handset or any of its accessories.
- Do not place the handset close to the edge of a table in case it moves when set on vibrate mode.
- Do not put the handset into a microwave oven, dryer, or high-pressure container.
- Don't use the handset immediately after a sudden temperature change eg. from an air conditioned environment to high temperature and humidity outside. In such cases there could be condensing moisture inside the handset which can cause internal damage. Switch off and leave for 30 minutes before use.
- Do not use the handset while driving or operating other machinery.
- Do not use the handset where blasting is in progress.
- Switch the phone off when boarding aircraft.
- Do not leave the handset at the bottom of a bag where it may be damaged by sharp objects.
- At high volume, prolonged listening to audio devices can cause hearing loss.
- Do not leave the handset discharged or disconnected for a long time, otherwise your personal data may be lost.
- Remember to make backup copies of all important data on the handset.
- Take care when the phone is in your pocket. Sitting down may damage the handset.
- It is normal for the handset to become warm while the battery is being charged.
- Under poor network conditions battery life is considerably reduced.
- When the battery is thrown away cover the terminals with insulating tape.
- Please recycle the packaging and all parts
- Emergency service coverage is dependant on network availability and battery status.
- It is always good practice to switch off the handset regularly.
- Do not expose the handset to oils or solvents.
- If you have an alarm set the handset switches on at the prescribed time.